



JANA splet d.o.o.
Kolodvorska cesta 16a
1330 Kočevje
Telefon: 070 700 802
www.jjspa.eu

Form for asserting a factual error

Customer data

Name and surname:

Address:

The post office:

Telephone:

E-mail:

Item shipping address:

JANA splet d.o.o.

Kolodvorska cesta 16a

1330 Kočevje

Account number: Invoice date of item received *:

Order number:

The name of the referred item:

A detailed description of the error for asserting a factual error:

.....
.....

Contents of received package:

.....

Note: The item you are returning due to claiming a material defect must have all possible accessories attached to it.

When was the error discovered (date):

In case the factual error is justified, I want to (circle):

- Error correction
- Refund of the purchase price (indicate the TRR number):
- Exchange for the same item (if it is in stock in the JANA splet d.o.o. warehouse)

.....

Date and signature of the buyer

* The date can be found on the invoice of the item.